

SMART
COMFORT

RIFT

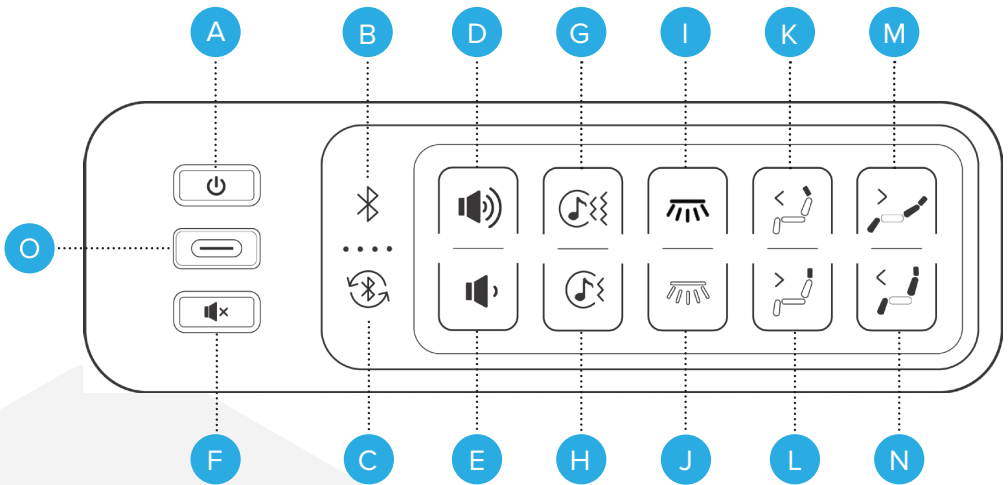
GAMING CHAIR



USER GUIDE

CONTROL PANEL

The control panel on the inner side of the armrest is where all main functions are controlled from. Below is the description of each button:



A	Power	Press and hold to turn on or off
B	Bluetooth	Press and hold to remove the current device
C	Sync Mode	This button is not normally used. It is not BT pairing mode
D	Volume Up	Tap to increase audio volume
E	Volume Down	Tap to decrease audio volume
F	Mute	Mute and unmute audio (button lights up red when muted)
G	Intensity Up	Tap to increase vibration intensity (3 levels)
H	Intensity Down	Tap to decrease vibration intensity
I	Light On	Tap to turn the seat base LEDs on
J	Light Off	Tap to turn the seat base LEDs off
K	Headrest Up	Move headrest forward
L	Headrest Down	Move headrest backward
M	Seat Recline	Recline backrest and raise footrest
N	Seat Upright	Upright backrest and lower footrest
O	USB-C Outlet	Charge your mobile phone or compatible game controller

GETTING STARTED

Press and hold the power button to turn the audio system on. You will hear the voice announcement *“Power On”*.

After 30 seconds of inactivity, the Bluetooth and audio controls automatically lock to prevent accidental changes. This includes Bluetooth, Volume and Vibration Intensity.

To unlock these controls, press and hold any Bluetooth/audio control button for 3 seconds. The controls will then be available for normal use. The controls will automatically lock again after 30 seconds of inactivity. The Light, Headrest and Recline controls remain unlocked and illuminated at all times while the control panel is active.

After 60 minutes of inactivity, the control panel enters standby mode and all button lights turn off except the Power button

BLUETOOTH

Bluetooth functions will automatically turn on when the chair is powered on.

The chair will prompt you with the voice announcement *“Wait for Bluetooth connection”*.

The chair’s audio system will be available in Bluetooth devices, you can connect as you would any other Bluetooth speaker.

The device name begins with **“Smart Comfort”**

When a device is connected to the chair audio system, the voice announcement will state *“Bluetooth connected”*, and the Bluetooth button backlight will remain illuminated solid.

Press and hold the Bluetooth button for 3 seconds to remove a connected device. The voice announcement will state *“Bluetooth reset”*.

**Specific usage cases for common game systems
are detailed on the next page**

CONNECTING TO YOUR SYSTEM

For the most simple setup, connect the Rift chair directly to a Bluetooth compatible television by searching for Bluetooth devices on the television, and connecting as you would any other Bluetooth speaker.

In the event that this is not possible, consult the following alternative methods specific to your gaming system.

BLUETOOTH COMPATIBILITY

Bluetooth audio performance, compatibility and audio/video synchronisation depend on the capabilities of the connected console, computer or television.

The gaming chair supports Bluetooth 5.3 with SBC and AAC audio codecs.

For gaming applications where precise audio/video synchronisation is important, use a 3.5 mm AUX wired connection where available.

Consult an AV specialist if you are unsure how this product will integrate with your existing home gaming setup.

FOR USE WITH PLAYSTATION 5

DualSense Controller → 3.5 mm AUX cable → Rift Gaming Chair

On PlayStation 5, if direct TV to Bluetooth device connection is not possible, the solution is to use the Rift as an audio device in place of the headset:

- Connect a 3.5 mm AUX cable to the headset jack on your DualSense wireless controller.
 - Connect the other end to the AUX IN socket located inside the gaming chair's storage compartment.
 - On your PS5, check the audio output settings and ensure audio is being sent to the controller/headset output.
 - Adjust the chair and PS5 volume to a comfortable level.
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FOR USE WITH XBOX SERIES X/S

TV → Bluetooth → Rift Gaming Chair

Xbox consoles do not provide standard Bluetooth audio output directly to the chair. If your TV supports Bluetooth audio:

- Open the Bluetooth or Audio settings on your TV.
- Put the Rift chair into Bluetooth pairing mode.
- Select the Rift (named **Smart Comfort**) from the TVs list of available Bluetooth devices.
- Set the TV audio output to Bluetooth and adjust the volume as required.

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FOR USE WITH NINTENDO SWITCH / SWITCH 2

Console → Bluetooth → Rift Gaming Chair

Compatible Nintendo Switch systems can support Bluetooth audio. Put the Rift chair into Bluetooth pairing mode, then open the Bluetooth Audio settings on your Nintendo Switch and pair with the chair (named **Smart Comfort**)

Alternatively, if playing in docked mode on a Bluetooth compatible television - connect the Rift gaming chair directly to the television as a Bluetooth audio device using the TV's Bluetooth audio menu.

FOR USE WITH PC

PC → Bluetooth → Rift Gaming Chair

- Open the Bluetooth settings on your PC or laptop.
- Search for available Bluetooth devices and select the gaming chair (named **Smart Comfort**)
- Once connected, select the gaming chair as your audio output device.
- For the best performance, ensure your computer's Bluetooth drivers are up to date.

TROUBLESHOOTING

POWER ISSUES

Device won't power on or no sound output

Possible Causes: Transformer, power cable or component issue.

Steps to Resolve:

- Check if the AC power cable is damaged and whether the power indicator light is on
- Inspect the DC connection cable for any visible damage
- Turn off the power, wait for the power indicator light to turn off completely, then restart the unit.

If the device still does not power on or produces no sounds, it may indicate a component issue. Please contact after-sales support for service.

BLUETOOTH CONNECTION ISSUES

Unable to pair device or frequent disconnection (Bluetooth version: V5.3)

Possible Causes: Bluetooth not enabled; device out of range (>10 meters); paired device list full; signal interference; firmware compatibility issues

Steps to Resolve:

- Restart the device and re-enter Bluetooth pairing
- Clear existing paired devices (press and hold Bluetooth button to reset)
- Ensure no nearby sources of electromagnetic interference (e.g., Wi-Fi routers, microwave ovens)
- This device uses Bluetooth 5.3 and is recommended for use with devices running Bluetooth 5.0 or later. Older devices may experience pairing or performance issues

AUDIO ISSUES

Static noise, choppy audio, delay, or no sound output

Possible Causes: Signal interference; corrupted audio source; unstable network; Bluetooth compatibility issues

Steps to Resolve

- Avoid high-frequency signal sources such as Wi-Fi routers and microwave ovens
- Test different audio sources to rule out corrupted audio files
- Try playing offline audio to eliminate potential network-related issues
- Use a mobile device to test Bluetooth compatibility and determine if the issue persists

CHARGING ISSUES

USB charging not working

Possible Causes: Damaged USB port; foreign objects inside the port; short circuit; liquid damage

Steps to Resolve:

- Check if the product can be powered on
- Inspect the USB port for physical damage or debris
- Check for signs of moisture or liquid damage inside the USB port
- Try using a different charging cable to eliminate cable issues





Safety Precautions must be observed at all times

- Please read all relevant instructions carefully before use. The notes marked here will help you to use the product safely and correctly.

The following populations should not use this product:

- Persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they are supervised by those responsible for their safety.
- Persons with implantable medical devices such as pacemakers.
- Pregnant, unwell, or those with pre-existing medical condition(s).

If you are unsure of your suitability for using this device, please consult with your medical professional before use.

IMPORTANT SAFETY WARNINGS:

- Keep children away from the movable parts of this product.
- Do not drop or push anything into any slot or gap of the machine.
- Please empty your pockets before operating this machine.
- Do not carry fragile or combustible material in your pockets such as mobile phones, lighters or e-cigarettes/vapes.
- Use a well-grounded power supply unit suitable for this product.
- Pull out the plug after use or before cleaning to avoid any damage to physical injury or the product.
- Operate this product as instructed in this manual.
- Do not use any parts or accessories which are not recommended.
- Do not use this product outdoors.
- Do not use near open flames such as stoves, and do not smoke while using.
- Do not use heating equipment such as electric blankets on this product.
- Do not sit on the back of the chair, shoulders, armrests, or stand on the seat.
- Please read the Operation Instructions carefully before operation.
- Never use this product for any other purpose not listed in the manual.
- Do not use this product if the cover or leather is broken or damaged.
- Do not drop anything into this product.
- Never fall asleep while using this product.
- Do not use this product with excessive force to avoid any injury.
- If the power cord or any other part is damaged, it must be replaced by a professional authorized by the retailer or manufacturer, their maintenance department or similar department
- Please stop immediately and consult your doctor if you feel unwell when using this machine
- Always follow the health and safety usage recommendations of your game system

Operating Environments:

- Do not use or store this product in a damp environment such as the bathroom.
- Stop using this product immediately if the device temperature changes sharply.
- Do not use this product in any heavily-dusty or caustic environment.
- Do not use this product in a small space or a place without good ventilation.

Storage Conditions:

- Storage room temperature: 5 °C to 40 °C.
- Relative humidity (RH) between 20% and 80%; free of corrosive gases, and a well-ventilated room.

Product Service & Maintenance:

- This product should be maintained by the service center or service person designated by the original retailer or manufacturer only. No user should attempt to disassemble or maintain it without permission.
- The mechanical components of this product are specially designed and manufactured, so no special maintenance is needed.
- Do not forget to turn off the main power switch after usage.
- Do not use this product if the power socket becomes loose.
- If this product will be left unused for a long period of time, it is necessary to roll up the power cord of this product and store this product in a dry and dust-free environment.
- Do not store this product at a high temperature or near open flame.
- Avoid prolonged exposure to direct sunshine.
- Please clean this product with a dry cloth only. Never use thinner, benzene or alcohol.
- Do not roll or pull this product on any uneven ground. Instead, it should be lifted before moving.

Other Precautions:

- Check whether voltage is consistent with the specification of this product.
- Do not let water contact or flow into this product to avoid electric shock & damage.
- Do not pull the power cord suddenly, or on an angle when plugging or unplugging it.
- Do not damage the wire or modify the circuit of this product.
- Do not clean live parts of this product with a wet cloth such as a power switch and plug.
- Move away from this product in case of power failure to avoid any injury if power is restored suddenly.
- Stop using this product at once if it is operating abnormally, and consult your original retailer.



RIFT GAMING CHAIR



Health and Safety Warnings: Do not drop or push anything into any slot of the machine.

Please stop immediately and consult your doctor if you feel unwell when using this machine.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Do not use if you are pregnant, unwell, or have a pre-existing medical condition.

Do not sit on the back, armrest, or the leg rest as it may result in damage or injury.

Children should be supervised to ensure that they do not play with the product.

Always follow the health and safety usage recommendations of your game system.

